

Volunteer Role Description – **Helping distribute Alexa devices**

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| Role: | Helping distribute free Alexa devices to connect care home residents with their loved ones |
| Where: | Based at ETNA Centre, East Twickenham |
| When: | 2 hours once a week. |
| Why: | The pandemic has made it incredibly difficult for care home residents and their relatives to stay connected. We have been given funding to buy Alexa Dot devices that will enable voice activated connections, which are particularly helpful where a care home resident can't manage to use a mobile phone – perhaps due to sight loss or dementia. |
| What does the role involve: | Phoning care home managers who have requested a device for a resident Phoning relatives about how it will work and using the Alexa app Sending Alexa devices to the care homes Emailing care home managers and relatives with the instructions Full instructions are provided |
| Attributes / skills needed: | Be confident in making phone calls and chatting with new people Be reliable and trustworthy Have a good understanding of Alexa technology Patience, kindness and empathy |
| What's in it for you? | The satisfaction of knowing that you are making a big difference in the life of a vulnerable person in your community. Valuable experience of volunteering. |
| What you can expect from us: | Training and induction before the role starts. Ongoing support from the project co-ordinator Pre- agreed out of pocket travel expenses |

For more information, please contact Tina English on 07735 332584 or

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